

TERMS OF SERVICE

Effective Date: AUGUST 2026

Last Updated: 5th August 2026

1. **Introduction**

These Terms of Service ("Terms") govern your access to and use of the website, software applications, digital platforms, products, technology services and digital solutions provided by **ADDA Consulting Limited** ("ADDA", "we", "our" or "us").

ADDA Consulting Limited is a technology consulting company that provides enterprise technology solutions, including enterprise resource planning (ERP), customer relationship management (CRM) implementation, website and software development, artificial intelligence (AI) automation, business process automation, cybersecurity services, network infrastructure solutions, manage IT services and other related technology solutions designed to improve business efficiency, security and operational performance.

These Terms constitute a legally binding agreement between ADDA and every individual, organization or other entity that accesses or uses the Company's website or Services. They set out the rights, responsibilities and obligations of both ADDA and its users in relation to the use of our Website and Services.

By accessing, browsing or using our website or Services, you acknowledge that you have read, understood and agree to be bound by these Terms. These Terms should be read together with our **Privacy Policy** and any other policies or guidelines published by ADDA from time to time, all of which form part of these Terms by reference where applicable.

2. **Acceptance of these Terms**

By accessing, browsing or using the Website or any Services provided by ADDA Consulting Limited, you acknowledge and agree to be bound by these Terms and all applicable laws and regulations. If you access or use the Services on behalf of a company, organization or other legal entity, you represent and warrant that you have the authority to bind that entity to these Terms. In such circumstances, references to "you" or "your" shall include both the individual user and the entity on whose behalf the Services are accessed or used.

If you do not agree to these Terms, you must immediately discontinue your use of the Website and Services.

3. **Eligibility and User Responsibilities**

You represent and warrant that:

- you have the legal capacity to enter into and be bound by these Terms;
- all information you provide to ADDA is accurate, complete and up to date;
- you will use the Website and Services only for lawful purposes and in accordance with these Terms;
- you will not use the Website or Services in any manner that may interfere with their security, availability or proper functioning; and

- where you act on behalf of another person or organisation, you have the necessary authority to do so.

You are responsible for ensuring that your use of the Website and Services complies with all applicable laws, regulations and industry standards.

4. Scope of Services

ADDA Consulting Limited provides enterprise technology solutions designed to support the digital transformation and operational efficiency of businesses.

Our Services include, without limitation:

- Enterprise Resource Planning (ERP) implementation;
- Customer Relationship Management (CRM);
- Website and Software development;
- Artificial Intelligence (AI) automation;
- Business Process Automation;
- Cybersecurity Services;
- Network Infrastructure Solutions;
- Managed IT Services;
- Technology Consulting and Advisory Services; and
- such other technology-related products and services as ADDA may introduce from time to time.

The availability, scope and specifications of any Service may vary depending on the nature of the engagement, applicable contractual arrangements and business requirements. Nothing contained in these Terms shall be construed as creating an obligation on ADDA to provide any particular Service unless otherwise expressly agreed in writing between the parties.

5. User Accounts

Where access to any part of the Website or Services requires the creation of a user account, you agree to provide accurate, complete and current information during the registration process and to promptly update such information where necessary.

You are responsible for maintaining the confidentiality of your account credentials, including your username and password, and for all activities conducted through your account. You shall immediately notify ADDA Consulting Limited of any unauthorized access to or use of your account or any other security breach affecting your account.

ADDA reserves the right to suspend, restrict or terminate any user account where it reasonably believes that the account has been compromised, is being used in breach of these Terms or poses a security risk to the Website, Services or other users.

6. Acceptable Use

In accessing or using the Website or Services, you agree that you shall not:

- use the Website or Services for any unlawful, fraudulent or unauthorized purpose;
- interfere with or disrupt the operation, security or integrity of the Website, Services or any related systems or networks;
- introduce viruses, malware, malicious code or any other harmful technology into the Website or Services;

- attempt to gain unauthorized access to any part of the Website, Services, servers, databases or networks connected to the Website;
- copy, modify, reverse engineer, decompile, distribute or otherwise exploit any part of the Website or Services except as expressly permitted by applicable law or with ADDA's prior written consent;
- use the Website or Services in any manner that infringes the intellectual property rights or other legal rights of ADDA or any third party;
- upload, transmit or distribute any material that is unlawful, defamatory, obscene, abusive, misleading or otherwise objectionable; or
- engage in any activity that may impair the availability, functionality or performance of the Website or Services.

ADDA reserves the right to investigate any suspected violation of these Terms and may suspend or terminate access to the Website or Services where it reasonably believes that a breach has occurred.

7. Intellectual Property Rights

Unless otherwise expressly stated, all intellectual property rights in and to the Website, Services and their contents, including all software, source code, object code, text, graphics, logos, trademarks, service marks, trade names, databases, designs, images, audio, video, documentation and other materials made available through the Website or Services, are owned by or licensed to ADDA Consulting Limited or its licensors and are protected by applicable intellectual property laws.

Subject to these Terms, ADDA grants you a limited, non-exclusive, non-transferable and revocable license to access and use the Website solely for your lawful internal business or personal purposes.

Nothing contained in these Terms shall be construed as transferring or assigning any intellectual property rights to you. Except as expressly permitted by applicable law or with ADDA's prior written consent, you shall not reproduce, copy, modify, distribute, publish, license, sell or otherwise exploit any part of the Website or Services.

Any feedback, suggestions or recommendations voluntarily provided by users regarding the Website or Services may be used by ADDA without restriction or obligation to provide compensation, unless otherwise agreed in writing.

8. Disclaimers

ADDA Consulting Limited endeavours to ensure that the information, content and Services made available through the Website are accurate and up to date. However, the Website and Services are provided on an "**as is**" and "**as available**" basis.

To the fullest extent permitted by applicable law, ADDA makes no representations or warranties, whether express, implied or statutory, regarding the availability, accuracy, reliability, completeness, security or suitability of the Website or Services for any particular purpose.

ADDA does not warrant that the Website or Services will operate uninterrupted, be error-free, be free from viruses or other harmful components, or that any defects will be corrected within any specific timeframe. Nothing contained on the Website constitutes professional, technical or legal advice. Users should obtain appropriate professional advice before relying on any information made available through the Website.

9. Limitation of Liability

To the fullest extent permitted by applicable law, ADDA Consulting Limited shall not be liable for any indirect, incidental, consequential, special, exemplary or punitive damages, including loss of profits, loss of revenue, loss of business opportunity, loss of data, business interruption or loss of goodwill arising out of or in connection with the use of, or inability to use, the Website or Services. Nothing in these Terms shall exclude or limit any liability which cannot lawfully be excluded or limited under applicable law.

10. Confidentiality

ADDA Consulting Limited recognizes that, in the course of providing its Services or responding to enquiries, it may receive confidential or proprietary information from clients, prospective clients or other users.

Subject to applicable law and any separate confidentiality or non-disclosure agreement between the parties, ADDA shall take reasonable steps to protect the confidentiality and security of confidential information disclosed to it and shall not use or disclose such information except:

- as necessary for the provision of the requested Services;
- with the prior consent of the disclosing party;
- where disclosure is required by applicable law, regulation or a lawful order of a competent authority; or
- where the information is already publicly available through no fault of ADDA.

Nothing in this clause shall prevent the parties from entering into a separate Non-Disclosure Agreement or other contractual arrangement that provides a higher level of confidentiality protection.

11. Breach of Confidentiality

Any unauthorized use or disclosure of confidential information by a user may result in the suspension or termination of access to the Website or Services and may constitute a material breach of these Terms and may expose the user to legal action or other remedies available under applicable law.

Where ADDA becomes aware of any unauthorized access to or disclosure of confidential information under its control, it shall take reasonable steps to investigate the incident and implement appropriate measures to mitigate its impact, subject to its legal and contractual obligations.

12. Indemnity

You agree to indemnify, defend and hold harmless ADDA Consulting Limited, its directors, officers, employees, agents and affiliates from and against any claims, actions, proceedings, liabilities, damages, losses, costs and expenses (including reasonable legal fees) arising out of or relating to:

- your breach of these Terms;
- your misuse of the Website or Services;
- your violation of any applicable law or the rights of any third party; or
- any content, information or material submitted or transmitted by you through the Website or Services.

This indemnity shall survive the termination of these Terms to the extent permitted by applicable law.

13. Suspension and Termination

ADDA Consulting Limited reserves the right, at its sole discretion and without prior notice where reasonably necessary, to suspend, restrict or terminate your access to the Website or Services where:

- you breach these Terms;
- your use of the Website or Services poses a security risk;
- your activities are unlawful, fraudulent or abusive;
- suspension or termination is required to comply with applicable law or a lawful request from a competent authority; or
- it is otherwise necessary to protect ADDA, its users or its business operations.

Termination or suspension under this clause shall not affect any rights or remedies available to ADDA under these Terms or applicable law.

14. Governing Law and Dispute Resolution

These Terms shall be governed by and construed in accordance with the laws of the Federal Republic of Nigeria. The parties shall use their best efforts to resolve any dispute arising out of or in connection with these Terms through good faith negotiations.

Where the dispute cannot be resolved amicably within thirty (30) days of written notice by either party, the dispute shall be referred to mediation at the Lagos Multi-Door Courthouse (LMDC). If the dispute remains unresolved following mediation, either party may refer the dispute to the courts of competent jurisdiction in Lagos State, Nigeria.

15. Changes to these Terms

ADDA Consulting Limited may amend or update these Terms from time to time to reflect changes in applicable laws, technology, business operations or the Services we provide. Where material changes are made, we will take reasonable steps to notify users through the Website or by such other means as may be appropriate.

Your continued use of the Website or Services after the effective date of any amendment constitutes your acceptance of the revised Terms.

16. Contact Us

If you have any questions regarding these Terms or the use of our website or Services, please contact us using the details below:

ADDA Consulting Limited

Email: info@addaconsults.com

Telephone: +2347038626631

Address: **5A Akanbi Disu Street, Lekki Phase1, Lekki, Lagos**